

Donor Charter





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The University of Queensland recognises and celebrates the important role philanthropy plays in supporting its mission and strategic priorities. UQ is extremely grateful to all donors for their generous support and is committed to developing lifelong relationships of mutual trust and respect.

UQ makes the following commitments to donors:

To be transparent, informative and professional

UQ adheres to the Universities Australia Code of Practice for Australian University Philanthropy.

Representatives of the University – whether they be staff, students or volunteers – will at all times identify themselves as such when they contact current or potential donors.

Once a gift has been received, the University will endeavour to keep donors updated about the use and impact of their philanthropy and the University's evolving priorities in a timely fashion.

On request the University will provide its most recently published financial statements and other relevant financial information.

To use gifts effectively and ethically and in accordance with donor intent

The University endeavours to administer all gifts for their intended purpose, in accordance with Australian law and in an efficient, effective and ethical manner.

Unrestricted gifts will be used to support the University's greatest need.

UQ reserves the right to decline gifts where acceptance would compromise the University's fundamental principles, including that of academic freedom.

In the unlikely event that the University cannot satisfy the original purpose of a gift, UQ – in consultation with the donor or the donor's representative where possible – may apply the gift to an alternate purpose deemed most consistent with the original wishes of the donor, in a process guided by *The University of Queensland Act 1998*.

To respect the privacy of donors

UQ will not disclose a donor's personal information publicly unless consent has been provided by the donor or where it is required by law to do so.

The University will respect the privacy of donors and provide anonymity to donors who request it.

UQ is committed to the protection of every individual's personal information and is required to abide by the *Queensland Information Privacy Act 2009* and associated Information Privacy Principles.

To acknowledge and recognise donors and celebrate philanthropy

All donors will receive an official receipt suitable for taxation purposes, and appropriate acknowledgement, recognition and publicity as outlined in gift documentation.

UQ will recognise donors in a way that is consistent and in accordance with the University's giving society framework.

Advancement

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